




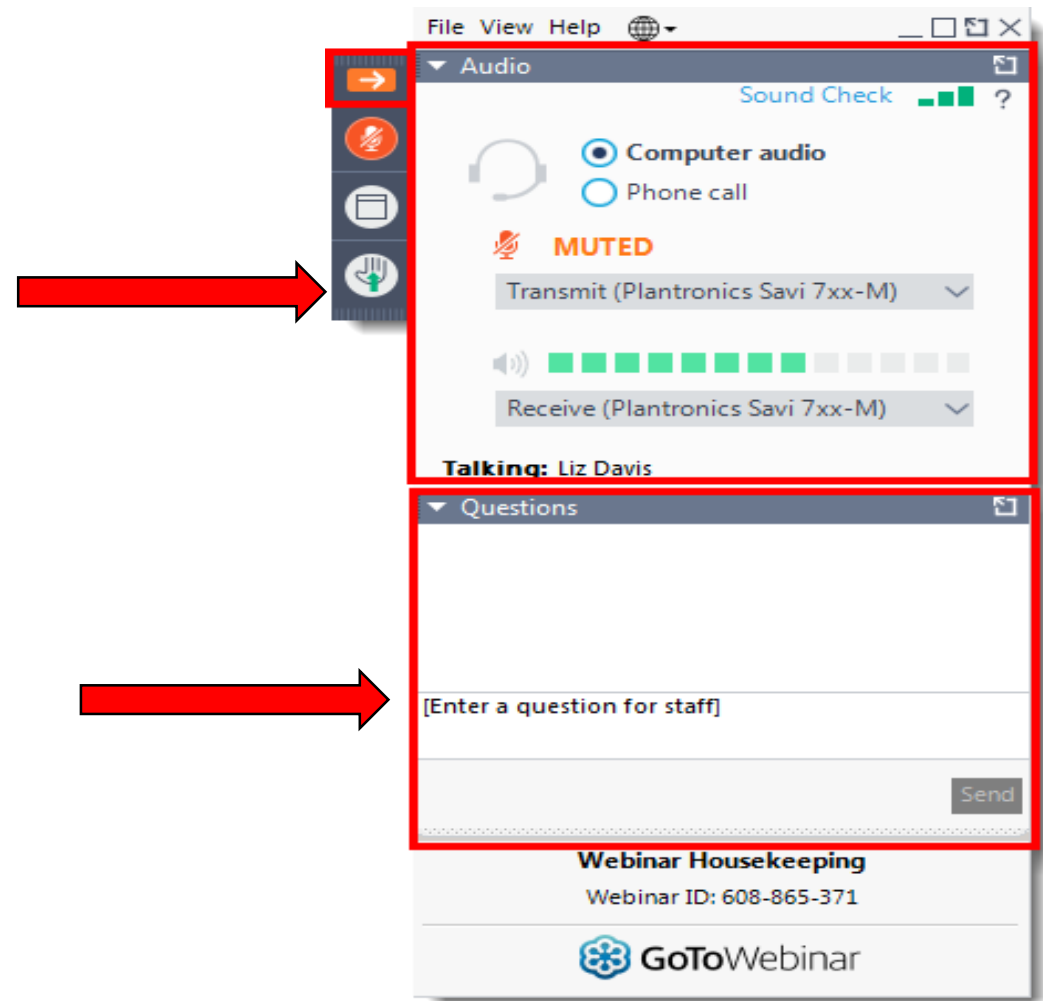
advocacy | action | answers on aging

Older Adults Continue to Make Their Mark Even in the Midst of a Pandemic

May 27, 2020

Webinar Instructions

- **Audio options**
 - Use your computer speakers, **OR**
 - Dial in to the conference call
 - All participants are muted
- **“Questions” box**
 - Q&A session will be at the **end** of the presentation, but feel free to submit your questions at any time during the presentation. Click on the dropdown arrow icon “” to pop out the questions box where you can type and submit your questions.
- **Technical issues**
 - Due to increased demand on tele-work platforms, we may experience technical issues during the webinar. We assure you we are working to mitigate and correct any possible interference.



engAGED: The National Resource Center for Engaging Older Adults

- Promotes and provides opportunities to improve the rates of social engagement in older adults.
- Supports the Aging Network with information about emerging trends, resources, and replication strategies that can be used in their communities
- Educates and informs about innovative engagement approaches and programming.
- Collaborates with diverse organizations to develop and promote engagement opportunities through a wide variety of channels.

Presenters

- Sally Jo Spaeni, Senior Center & Senior Services Manager, Madison Senior Center
- Adrienne Hopkins, Senior Corps Volunteer Coordinator, Missoula Aging Services

Pandemic Pen Pal Program

An Intergenerational program designed to combat social
isolation during COVID-19

Madison Senior Center

Marketing the Program

Facebook

Website

Newsletter



Mayor's blog

Media Spot

➤ Program Requirements

18 years of age or older

3 month commitment



Consent to a
background check

Agree to program
guidelines

“It’s fun to receive letters, we are writing once or twice a week and enjoying our friendship”



EST. 1982

MISSOULA *aging* **SERVICES**

WE'RE PROUD *of* OUR YEARS

337 Stephens Avenue, Missoula, MT 59801 406.728.7682

info@missoulaagingservices.org | missoulaagingservices.org

Mission

We promote the
independence, dignity and health
of older adults
and those who care for them.

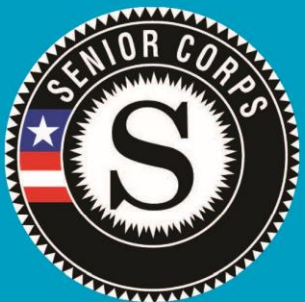
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3 Senior Corps Programs (55+)

- Foster Grandparents
- Senior Companions
- RSVP



Teacher/School-led Opportunities

- Maintaining Connection
- Engaging Individuals' Skills

- Google Classroom meetings
- Zoom lunch hangouts
- One-on-one virtual tutoring sessions
- Parent-approved reading phone calls
- Parent-approved reconnection calls
- Letters/gifts in at-home packets
- School Drive-by
- One time or weekly opportunities



Birthday Calls, Reconnection Calls

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“Relating Through Connection, Providing Comfort”



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Early Childhood Impact



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School Drive-by Reconnection



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Calling Clients

- Reassurance
- Wellness Check
- Education
- Problem Solving
- Empowerment

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Engaging volunteers already placed who are comfortable with the safety precautions

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Emergency Call Center



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Homemade Masks



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Food Bank

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Red Cross Blood Delivery

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Office Work at Home

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Meals on Wheels

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Senior Center Meals/ Congregate Meal Program

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Telecare Program



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Keeping Volunteers Engaged

- Keep in touch with stations
- Keep volunteers connected
- Encourage new ways to fill needs
- Offer assistance to make it work
- Recognition

Senior Corps Continues to Make its Mark!



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Questions